## CLAIM AMENDMENTS

Please amend the claims as follows in accordance with the Revised Format of Amendments under 37 C.F.R. § 1.121.

1. (currently amended) An enduser diagnostic system, comprising:
   (a) a network addressable device;
   (b) a computer-based system, the computer-based system including a system registry; and
   (c) an inspector linked with the system registry and the network addressable device wherein the inspector compiles examination data for the computer-based system , said examination data comprised of configuration data and diagnostic data of past solutions to error problems for said computer based system, and wherein the examination data is displayed by the computer-based system for user approval prior to connecting with the network addressable device.

2. (original) The system according to claim 1 further comprising:
   (a) a browser linked to the network addressable device; and
   (b) wherein the inspector is linked with the browser.

3. (original) The system according to claim 2 wherein the inspector comprises a plugin integrated with the browser.

4. (original) The system according to claim 1 wherein the network addressable device includes:
   (a) a support resources component; and
   (b) wherein the inspector is linked with the support resources component.

5. (original) The system according to claim 1 wherein the inspector obtains configuration data associated with the computer-based system.

6. (original) The system according to claim 1 wherein the inspector obtains diagnostic data associated with the computer-based system.

7.(original) The system according to claim 1 wherein the inspector includes a repository; and

(a) wherein the inspector stores diagnostic data in the repository.

8.(canceled)

9.(canceled)

10.(previously presented) The system according to claim 1 wherein only the examination data approved by the user is sent from the computer-based system to the network addressable device.

11.(currently amended) A method for computer-based error interpretation, comprising:

(a) engaging an inspector linked with a computer-based system;

(b) generating examination data associated with the computer-based system via the inspector , said examination data comprised of configuration data and diagnostic data of past solutions to error problems for said computer based system ,wherein the examination data is displayed by the computer-based system for user approval prior to connecting with a network addressable device; and

(c) sending the examination data to the network addressable device.

12.(original) The method according to claim 11 further comprising the step of installing the inspector within the computer-based system.

13.(original) The method according to claim 11 wherein the step of generating examination data for the computer-based system includes the step of obtaining configuration data associated with the computer-based system.

14.(original) The method according to claim 13 wherein the step of obtaining configuration data includes the step of accessing a system registry provided by the computer-based system via the inspector.

15.(original) The method according to claim 11 wherein the step of generating examination data for the computer-based system, further includes the step of obtaining diagnostic data associated with the computer-based system.

16. (canceled)

17.(previously presented) The method according to claim 11 wherein the step of displaying the examination data for user approval includes the step of editing the examination data for user approval.

18.(original) The method according to claim 11 wherein the step of sending the examination data to the network addressable device, includes the step of sending only the examination data approved by the user from the computer-based system.

19.(original) The method according to claim 11 further comprising the step of deriving a solution to the error with the network addressable device based on the examination data.

20.(original) The method according to claim 19 wherein the step of deriving a solution includes the step of storing the solution to the error within a repository provided by the inspector.